

Lifetime Limited Warranty

Good Works Carbon Steel Fire Pit

Warranty Coverage

Good Works warrants that the structural integrity of your carbon steel fire pit will be free from defects in materials and workmanship for the lifetime of the original purchaser, under normal residential use.

This warranty applies only to the original purchaser and is non-transferable.

What's Covered

- Cracks, weld failures, or structural deformations resulting from normal, intended use of the fire pit.
- Defects in workmanship or materials that prevent the product from functioning as designed.

What's Not Covered

Because carbon steel is a raw, natural material, it is expected to develop a patina and may rust over time. This natural aging is part of the character of carbon steel and is not considered a defect. Therefore, this warranty does not cover:

- Surface rust, discoloration, oxidation, or patina formation
- Warping or damage caused by misuse, improper care, or exposure to extreme environments
- Damage due to overloading, dropping, or using incompatible fuel sources (e.g., accelerants)
- Cosmetic wear and tear
- Commercial use (unless otherwise agreed upon in writing)

Claim Process

To file a warranty claim, please contact our customer service team at

Email: Sales@livingwateraeration.com

Include the following with your claim:

- Proof of purchase
- Photographs of the issue
- A brief description of the problem

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If your claim is approved, Good Works will, at its sole discretion, repair or replace the defective part or unit. Replacements may be made with similar or equivalent products if the original model is no longer available.

Limitations

This warranty gives you specific legal rights. You may also have other rights that vary from state to state. In no event shall Good Works be liable for incidental or consequential damages, including but not limited to property damage or personal injury arising from the use of this product.